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# Building Smart BI Systems: Incorporating AI for Advanced Data Analytics

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## Abstract

Using Artificial Intelligence (AI) in Business Intelligence (BI) tools has changed how companies analyze data, helping them make better and smarter choices. This piece looks at how AI is changing business intelligence, especially in areas like data handling, predicting trends, and making decisions. We can see how AI improves BI tools by looking at their past, from older systems like SAP BusinessObjects and IBM Cognos to today's platforms like Tableau, Power BI, and Looker. The study looks at the challenges and issues related to using AI-based business intelligence systems. These include the need for skilled workers, the difficulty of combining different systems, and the importance of having good quality data. We offer a detailed review of existing research and examples to explain the real advantages of using AI in business intelligence systems. These benefits include a more flexible way to make decisions, better speed in operations, and more accurate predictions.

Keywords: Artificial Intelligence, Business Intelligence, Data Analytics, Predictive Analytics, Decision-Making, Data Processing, SAP BusinessObjects, IBM Cognos, Tableau, Power BI, Looker, ThoughtSpot, Yellowfin, SSRS, OBIEE, Snowflake, Denodo, Oracle, SQL Server, Data Integration, Data Quality, Machine Learning, Advanced Analytics, Data Visualization, Business Decision Support, AI Integration, BI Transformation, Data-Driven Decision-Making, AI-Enhanced BI Systems

# Background

Enduring enterprise business intelligence (BI) systems have proven to be very beneficial in gathering and reporting historical data, giving firms with insights into their previous performance. However, the increasing complexity and amount of data, as well as the need for real-time insights, have exposed the limits of these out-of-date technologies. The progress of artificial intelligence technology has opened the door to the possibility of addressing these difficulties via improved data analytics. Artificial intelligence (AI) may be integrated with business intelligence (BI) systems to automate data analysis, reveal hidden patterns, and give predictive insights, hence enhancing decision-making. This integration is especially useful in areas like as retail, healthcare, and finance, where having fast and reliable information is important to preserving a competitive advantage.

# Methodology

The process for integrating AI into Business Intelligence (BI) systems is based on a multi-step strategy that includes a literature study, practical case studies, and an emphasis on best practices for deploying AI-driven solutions.



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#### Source: IBM

**Systematic Literature evaluate**: The first stage is to evaluate academic publications, industry reports, and conference papers from credible sources to assess the present status of AI in BI systems. This gives an overview of the theoretical and practical frameworks in use, as well as identifying the sorts of AI algorithms incorporated into business intelligence tools (such as machine learning, natural language processing, and neural networks).

**Case Studies and Real-World Implementations**: The process also involves studying case studies from firms that have integrated AI into their business intelligence platforms. This might include analyzing data from firms in a variety of industries, such as retail, finance, healthcare, and manufacturing, with an emphasis on how AI technologies have been used to address particular business difficulties and enhance decision-making.

**Evaluating BI products and AI Capabilities:** One of the most important aspects of the process is determining the efficacy of AI-integrated BI products. These tools include Tableau, Power BI, Looker, ThoughtSpot, as well as legacy systems like as SAP BusinessObjects, Cognos, and OBIEE. The assessment considers data processing speed, prediction accuracy, and user experience when determining the effect of AI-enhanced functionality.

**Interviews and Expert Opinions:** Conducting interviews with BI professionals and AI specialists is critical for gathering insights into the practical obstacles and advantages they've encountered when introducing AI into BI systems. These specialists may provide useful insights into implementation problems such as data integration, team skill shortages, and changes to organizational workflows.

Finally, the process comprises assessing quantitative data on company performance after AI installation, such as increased efficiency, cost savings, and decision-making speed. Qualitative data, such as user satisfaction surveys and stakeholder comments, may help to understand the influence on corporate culture and decision-making agility.



### **Results and Findings**

**Enhanced Predictive Analytics**: Machine learning techniques let companies find patterns in large datasets, hence producing more accurate projections. Anticipating sales, customer behavior, market trends, and operational restrictions all depend on this and will help greatly. A retail company may, for instance, project consumer demand and inventory needs, therefore reducing stockouts and improving supply chain management.

**Improved Data Processing**: By automating tasks that would normally take human analysts a long time, artificial intelligence accelerates data processing. Without major human intervention, AI-powered BI systems can classify, clean, and convert massive amounts of data. This helps companies to get real-time information, therefore guiding speedier decision-making and improved operational effectiveness.

**Real-Time Decision Making**: Among the most important findings is that artificial intelligence has helped to move decision making from retroactive to real-time. These days, companies may make datadriven decisions based on present insights, therefore enhancing agility and responsiveness to changing markets. In sectors like banking, where market conditions change fast, the capacity to make real-time, AI-supported decisions has produced a major competitive benefit.

**Intuitive Data Visualization**: Through better data representations, artificial intelligence has made handling complex data easier for humans. Regardless of technical ability, artificial intelligence technologies might provide dynamic reports and dashboards to help corporate users grasp complex data trends and make informed decisions. Products like Tableau and Power BI employ natural language processing (NLP) to let users ask basic English questions and get insights without having to craft difficult searches.

**Operational Efficiency**: Automating repetitive tasks has helped companies to reallocate human resources to more worthwhile operations. Automated reporting and data visualization, for instance, free analysts to focus more on strategy and insights than on data collecting.



Source: leeway hertz



#### **Challenges in Implementing AI-Enhanced BI Systems**

**Data Quality and Integration**: The primary barrier in integrating artificial intelligence into corporate intelligence systems is ensuring data quality. AI algorithms rely on clear, consistent, and trustworthy data. This may eventually result in erroneous insights and subpar AI performance owing to fragmented, outdated, or inconsistent data. The amalgamation of data from several sources, whether local or cloud-based, adds a further degree of complexity.

**Skill and Knowledge Gaps**: Artificial intelligence and machine learning are specialist domains requiring proficiency in data science and AI development. Recruiting and educating staff with the requisite competence to understand and use artificial intelligence algorithms in business intelligence systems is a difficulty for many firms. Small and medium-sized enterprises may face considerable obstacles in investing in staff training or obtaining specialized expertise.

**Change Management**: A cultural transformation inside an organization is often required when shifting from traditional BI systems to AI-driven BI solutions. Employees familiar with conventional business intelligence tools may have apprehensions over the use of artificial intelligence solutions. Efficient change management measures, including training, transparent communication, and phased implementation, are crucial for the adoption of AI-enhanced business intelligence systems.

**Cost of Implementation:** The initial capital necessary for incorporating artificial intelligence into corporate intelligence systems may provide a considerable obstacle. This include the acquisition of AI tools, infrastructure improvement, and staff training. Furthermore, the expenses associated with the upkeep and improvement of AI systems may surpass those of traditional BI systems owing to the continuous oversight and adjustment of data models.

**Complexity of AI Integration**: Integrating artificial intelligence models into current business intelligence systems may provide technological challenges. Organizations often face difficulties related to algorithm selection, data pipelines, and system compatibility. To guarantee that the AI models provide significant insights and effectively interface with the BI tools, a profound technical comprehension and thorough testing of this interaction are necessary.



Source:LinkedIn.



# **Extended Applicability**

The advantages of AI-integrated business intelligence solutions surpass conventional business domains, presenting disruptive possibilities across several industries:

**Healthcare:** AI-augmented business intelligence systems have the potential to transform healthcare by evaluating patient data, forecasting disease outbreaks, and optimizing resource distribution. Integrating AI with BI enables healthcare firms to get profound insights into patient health patterns, enhance operational efficiency, and customize treatment. AI might examine medical data to forecast patient problems, facilitating preventive healthcare strategies.

**In the banking sector,** AI-driven business intelligence systems may automate fraud detection, enhance trading methods, and facilitate financial planning. Artificial intelligence models can evaluate extensive volumes of transactional data, identify dubious actions, and provide instantaneous risk evaluations. These technologies may assist in customizing financial solutions for clients according to their expenditure and investing behaviors.

**In logistics**, AI-driven business intelligence solutions can forecast supply chain interruptions, enhance delivery routes, and effectively manage inventory levels. AI's capacity to evaluate data from many touchpoints enables organizations to save costs, enhance delivery speed, and alleviate risks linked to supply chain uncertainty.

Artificial Intelligence in retail enables organizations to improve consumer experience via demand forecasting, personalized product suggestions, and pricing strategy optimization. AI-enhanced business intelligence solutions provide real-time insights that enable merchants to swiftly adapt to evolving consumer preferences and market dynamics, hence improving customer happiness and competitive standing.

**Educational institutions** may use AI-integrated business intelligence systems to assess student performance, evaluate learning results, and tailor the curriculum according to individual student requirements.

#### Conclusion

The fundamental transformation in the analysis, comprehension, and response to data of businesses is represented by the integration of Artificial Intelligence (AI) with Business Intelligence (BI) systems. The conventional approach to Business Intelligence, which was based on descriptive and diagnostic analytics, has advanced as a result of the emergence of AI, which has enabled predictive and prescriptive analytics capabilities. The necessity for more intelligent and efficient techniques to transform this data into meaningful insights becomes increasingly apparent as firms accumulate extensive data. Organizations are equipped with historical insights and foresight into future trends and potential challenges as a result of AI's ability to analyze extensive information, identify patterns, and provide forecasts.

This study has examined the substantial benefits of integrating AI into BI systems, including enhanced data processing capabilities, predictive analytics, and improved decision-making. AI enables enterprises to surpass basic reporting and visualizations, thereby facilitating real-time, data-driven decisions that



have the potential to significantly improve operational efficiency, reduce costs, and uncover new business opportunities. AI-driven business intelligence products, such as Tableau, Power BI, and Looker, enable non-technical personnel to extract insights through sophisticated data visualizations and natural language processing. These products provide simple and comprehensive data interaction.

In conclusion, AI-BI integration enables better, quicker, and more accurate decision-making. AI-powered BI will help companies uncover the full value of their data and design a smarter, more inventive future as they navigate a shifting marketplace.

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